

I ME Operati on Iraqi freight train



Classes of Mail

- **FIRST CLASS** (13 oz or less)
 - Averaging about 7-10 days for delivery
- **PRIORITY** (Over 13 oz. up to 70 lbs.)
 - Recommended for packages.
 - Average about 7-10 days delivery.
 - **FLAT RATE BOX** (\$8.95 regardless of weight) (**Great Value**)
 - **FLAT RATE ENVELOPE** (\$4.60 regardless of weight)
- **PARCEL POST** (Over 2 lbs. up to 70 lbs.)
 - Slowest/Cheapest way to send packages.
 - Average about 8-14 days delivery.
- **MOTO MAIL** (Email to Hard-copy letter)
- **NON-POSTAL (USPS)** carriers (i.e., FEDEX, UPS, DHL) are not handled by Military Postal Clerks.

PROPER PACKING IS
A MUST



TIPS FOR PROPER PACKAGING

- Recommend **NYLON FILAMENT FIBER TAPE OR MAILING TAPE**. Masking and scotch tape are **NOT AUTHORIZED**.
- Place **LIQUID** items such as salsa, lotion and beverages in separate zip lock bags.
- Always use the **SMALLEST** box possible.
- Always use **DURABLE** boxes.
- Use **BUBBLE WRAP/STYROFOAM POPCORN** when sending breakable items.
- Package items **TIGHTLY** to avoid shifting.

TIPS FOR PROPER PACKAGING

- Never send **BULKY** items in an envelope (i.e., Keys, Dog Tags, Rings, and Cassette Tapes).
- Include the **RETURN** and **ADDRESSEES ADDRESS** inside the parcel.
- Place the address on only one side of the article being mailed.
- Use **INSURANCE** on packages that contain valuable items going to and from the U.S. and deployment site.

CUSTOMS REGULATIONS

- All mail weighing **OVER 16 OUNCES** must be presented to a post office for mailing.
- All parcels being sent **FROM, TO or BETWEEN** an APO/FPO must bear a customs form.
- To assist customs and prevent damage to your package, include **Lock Combination or Keys** when mailing sea-bags, or foot lockers.
- Custom forms must be filled out in **DETAIL.**

MAILING RESTRICTIONS

- **OBSCENE MATERIAL** (pictures, magazines, nude or semi-nude).
- **PORK** and **PORK BY-PRODUCTS**.
- **LARGE QUANTITIES** of material contrary to the **Islamic** belief. Quantities for personal use are permissible.
- **No Alcohol**.
- For **additional restriction**, contact your local military post office.
- **EXPRESS MAIL** not authorized.
 - If accidentally accepted at post office, request refund for overpayment.

PERSONAL DEPLOYED ADDRESS

Rank, Full Name

Unit Name (SECTION)

Unit Number

FPO AP 96426-XXXX

Never change address

Most Important Slide!!!

FREE MAIL

- **FROM** an overseas combat location **TO** the United States **ONLY**.
- **Postcards, Letters and Recorded Communications** (whether sound or video) with the character of personal correspondence.
- Must have a **FROM** and a **TO** address.
- **“FREE”** written in the top right corner.

I MEF MotoMail



MotoMail Definition



Free USMC system that delivers sealed letters submitted via the Internet from anywhere and is printed at USMC Post Offices in Iraq and usually delivered within 24 hours or less

MotoMail Stats

Dec 4, 2004 - 27 May 2007

- **80%** go to Cpls and below in Combat Arms MOS that don't have regular e-mail
- Registered Users - 241,683
- MotoMails Created - 1,807,596
- MotoMail Web Site Hits - 5,009,623
- Average about 2,154 MotoMail per day
- Senders from all 50 states & 131 countries
- There are Army, Navy & Air Force units at USMC Camps receiving MotoMail
- Marine Program only but supports other services at Marine Camps

How Does It Work?

**(3) Downloaded
from website
Anytime**



**(2) Sent to
MotoMail Server**



**(1) Submit via any Internet
PC from Anywhere**



**(4) Printed in Unit
order on any PC
with a Print-2-Mail
Folder/Sealer
Anytime**



**(6) Letter
Read & Re-read**



**(5) Delivered
thru unit mail
call**

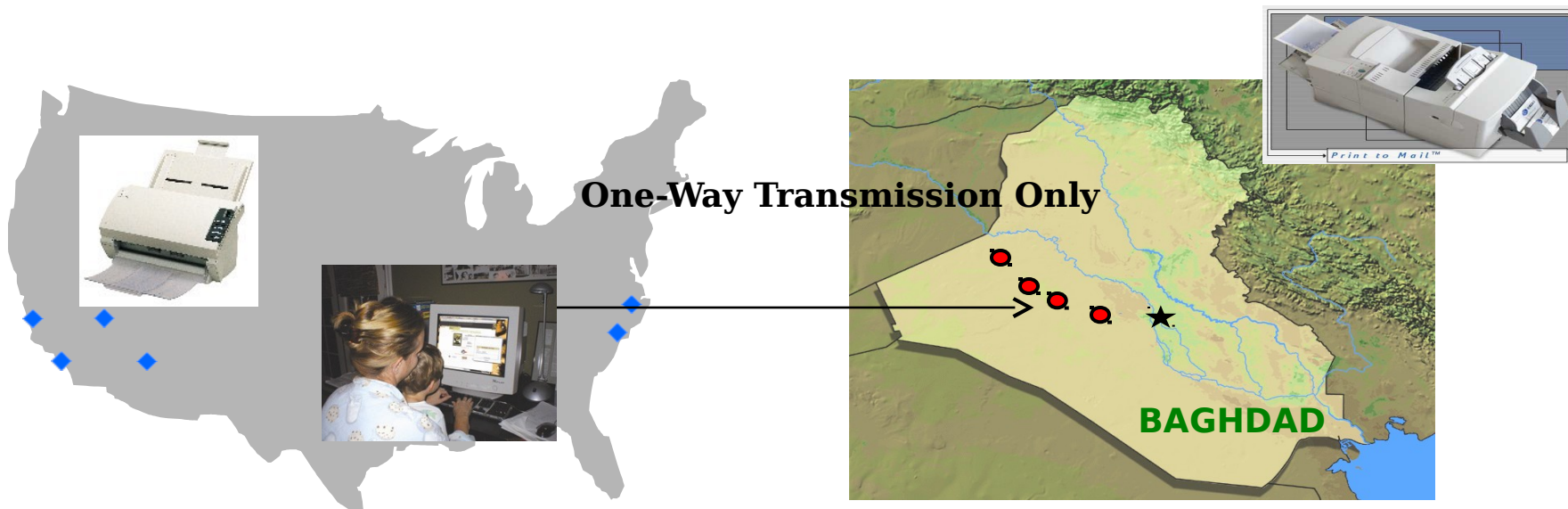
What is MotoMail?

- **FREE** Internet based letter delivery system
 - Family and Friends of Marines and Sailors
- Completely private, secure and confidential
- Senders get 3 tracking stages:
 - When submitted, downloaded and when printed
- Sender **ONLY** needs to know recipients mailing address, **NOT** location
- MotoMail letters print by location
 - Unit determines 1st and last day of service
- Ready for delivery usually within 24 hours at the serving Military Post Office
- MotoMail delivered via unit mail call
- MotoMail address is the same as issued by USMC Postal for regular mail
- No mail contamination issues like anthrax

What MotoMail CAN'T do

- NOT available worldwide for delivery
 - Currently available in Iraq, Afghanistan, and the MEUs.
- NO enclosures allowed
- MotoMail CAN'T be sent FROM Iraq to the U.S. (Can be sent locally within Iraq)

MotoMail Locations



- MotoMail - submitted via the Internet from anywhere, anytime
- Scanning is available at Camp Pendleton, Yuma, Miramar, Camp Lejuene, & Cherry Point.

- MotoMail are printed at the 8 USMC Post Offices in Iraq
- Print locations are:
- Al Asad, Al Qaim & Korean Village,
- Al Fallujah, Al Taqaddum, Ar Ramadi, Camp Blue Diamond & Hadithah Dam
- Note: Units in Afghanistan are printed at Bahrain and flown to Afghanistan

www.MotoMail.us

Website

MotoMail.us - Communications at the Speed of Life! | Powered by SuperLetter.Com - Microsoft Internet Explorer provided by Marin

File Edit View Favorites Tools Help

Due to the overwhelming success of the MotoMail system we are temporarily forced to limit all MotoMails to 1 page only per le
Member Login

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Members New User Options Support The Troops Feedback Business Help

"Family and friends of deployed Marines in Iraq can NOW send a letter to be downloaded, printed, and ready for delivery, usually within 24 hours. THE SERVICE IS FREE, PRIVATE and SECURE."



Member Login
Required fields are indicated with 

Email Address

Member Password

Visitors Since: January 01, 2005 : 1911786 Today : 4978

Internet

WWW.MotoMail.

us

Website Features

- Address Book
- Letter Status Report
- Support the Troops – not to a specific Marine
- Chat Board – family members to communicate
- Customer Feedback about MotoMail service
- News & Media – Handouts, Posters & News
- Customer Care Inquiries
 - Suggestions, Problems, & Help via email or toll free number.
- Frequently Asked Questions (FAQ's)
- Tell-A-Friend – Spread the news

MotoMail POC Info

I MEF POC

**Postal Officer
Box 555001
Camp Pendleton CA 92055-5001**

**DSN 361-1196
Comm. 1-760-763-1196
E-mail: [mcbcampenpostal@u
smc.mil](mailto:mcbcampenpostal@usmc.mil)**

HQMC POC

**MotoMail Info:
MotoMail Toll Free 1-877-763-
2542
Website: www.motomail.us**





**FREE Postal Mailing Supplies
Sent to your home (ask for military
package) www.USPS.com 1-800-
610-8734**



**10 Priority Boxes
10 Mailing labels
10 US Customs
Forms
1 Roll of Bubble
Wrap**

MotoMail.us - Communications at the Speed of Life! | Powered by SuperLetter.Com - Microsoft Internet Explorer provided by Navy

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Media Print Mail News RSS Feeds

Address http://www.motomail.us/default.cfm

**to be downloaded, printed, and ready for delivery, usually within 24 hours.
THE SERVICE IS FREE, PRIVATE and SECURE."**



Member Login
Required fields are indicated with *


Email Address *

Member Password *

[Member Login](#) [Forgot Password?](#)

[New MotoMail Account](#)

Visitors Since: January 01, 2006 : 106490 Today : 4481



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Global Communications at the Speed of Life!

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Start Show - More Shared PW: 137 M... Microsoft Of... MotoMail... More Show... Internet 11:04

MotoMail From Iraq to US

SuperLetter.Com | Communications at the Speed of Life! - Microsoft Internet Explorer provided by Navy Marine Corp Intranet

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print Mail News RSS Feeds

Address <http://www.superletter.com/english/default.cfm> Go Links

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Members New User Options Feedback Business Help

US Forces serving around the globe can now send letters home. To Create a special military account - just click on the New Member button below and Select US Military in the country "Drop Down". Letters are composed on line and sent via the Internet back to the USA where they are downloaded, printed and sealed for direct entry into the US Postal System. Mail delivery from overseas in as little as 48 hours can be expected.

First 5 letters FREE-then only 50 cents per letter!

SuperLetter-PRIVATE and SECURE. "

Member Login
Fields that are required are indicated with *

Email Address *

Password *



[Want to see how it Works? Click Here for 5 FREE SUPERLETTERS!](#)

Done Internet

Start |            11:06

Any

Questions?

- **Military Post Office**

- **725-5769**
- **763-1196**

- **www.Superletter.com**

- **50 cents per letter (Jan 06)**

- **“We can’t fix it, if we don’t know”**